



Dear Patients,

After having practiced in Scarborough for over forty years I have decided to take my retirement as of July 1st, 2024. I will value the many wonderful relationships that have evolved over the years.

Dr. Gordana Popovic will be joining Malvern Medical Centre and has agreed to take over a majority of my practice. There will be some patients who will be randomly assigned to different doctors in the clinic in keeping with CPSO policies.

Your medical records will remain at Malvern Medical Centre so your new doctor will have access to them.

The Ministry of Health will transfer your care to your new physician **for the first six months** after I retire unless you direct us otherwise. If you would like to continue as a patient of the clinic after I retire, please sign and return the attached patient enrolment form or complete the form on our website([Dr Eisner Transition | Malvern Medical](#)).

If you choose not to complete the form on our website, do not sign and return the enrollment form or do not see the new physician within 6 months **you will be removed from the new physicians roster after 6 months by the Ministry of Health** and at that time the new doctor may not be available to take you on as a patient.

If you choose to find a family physician at another clinic, you can send us a request form to transfer your medical records. Your records can be put on a USB for a fee. Printing your medical records is also an option but is usually more expensive as cost depends on the size of your file.

If you need help finding a new family doctor in your area, you can contact Health Care Connect at 1-800-445-1822 or at [Health Care Connect](#).

I wish you all the best.

Sincerely,

Dr. Rhonda Eisner